

Hospitality & Catering – Written Exam Preparation Guide

2019



Web Resources

1 ½ hour paper

Equipment needed.

- Black pen or fine liner

Focus on the following areas:

- The staff structure in a hotel
- Taking delivery of food
- Hotel work patterns, responsibilities and duties
- Specialist kitchen equipment
- Events that impact on sales in the hospitality and catering sector
- Types of accommodation
- Health & Safety in a commercial kitchen
- The Environmental Health Officer
- Hospitality & Catering and the Tourist Industry

<http://www.hse.gov.uk/catering/>

<https://www.slideshare.net/carowilli/types-of-catering-establishments>

<https://www.instituteofhospitality.org/>

<https://www.food.gov.uk/>

<https://www.tes.com/articles/hospitality-and-catering-teaching-resources>

20 Key Terms you must understand to do well in the exam:

Hospitality

Accommodation

Catering

Technology

Perishable food

Sous Chef

Work pattern

Adventure Park

Shift work

Control measures

Dress code

Safety risks

Blending ingredients

Disinfectant

Internal

Irritate

Caramelising

Legislation

Sector

Symptom

Use this word document to create a page of notes, diagrams and images on each of the topic areas.

Good luck,

Mr. Payne, Mr. Cushion and Mr. Green

Exam Top Ten Tips

Gain at least 20 more marks

1. Take a bottle of **water** in with you. **Sip it slowly** throughout.
2. Always read the question **twice** and underline key words.
3. Allow, on average, **one minute per mark**. 8 marks, 8-10 minutes.
Write down the **time** at the start of each question.
4. If you are asked to **describe** something, you must use full **sentences**.
5. If you are asked to **explain** something, you must use full **sentences** and include enough **detail** to gain the marks. A **6 mark** question would be looking for **three justified** responses.
6. **Never leave blanks**. A guess has more chance than an empty space.
Use common sense. Sometimes the correct answer is the **most obvious** one.
7. **Because**, because, because, because, because... (use connectives to **explain** every response)
8. **Don't give up**. If you get stuck, move on to the next question and come back to it at the end. **Never sit** there staring at the walls.
9. **Use all the time**. If you finish. Read back over your answers and try to improve them.
10. **Believe** in yourself. You can do this!

Good luck!